

# Exact Synergy: Process Portal Technology

**“Providing customers and business partners with access to critical information, support and communication tools helps your entire organization run more efficiently.”**

“Information overload” is an understatement when it comes to just about any company. The volume of servers, databases and content is enough to overwhelm even the most sophisticated business, and keeping that information current and accessible is a daunting task.

Synergy<sup>®</sup>, from Exact Software<sup>™</sup>, is a Web-based business management solution that takes all of your business information, processes and documents, and lets you position them in one or many secure, online portals. Your corporate intelligence appears seamlessly across your business units and is more accessible to your employees, customers, suppliers and partners in a time-saving and cost-effective manner.

## **Intelligence Access Beyond Your Organization’s Four Walls**

Synergy is a single interface that provides the information and tools to help your clients and partners do their jobs more efficiently. Synergy shifts the action from hunting for data to sharing information which can immediately be used. In turn, integrated workflow and document management provide automated self-service, eliminating opportunities for error and saving you crucial time and money.

With all of your corporate information consolidated, Synergy allows your company to interact with every facet of your business: your clients, business partners, employees and vendors, connecting you to all relevant and mission-critical business transactions. Your financial, sales and product support information is available immediately, online, and is linked to associated projects or initiatives. Synergy lets you do your work and share it with colleagues at any time, from anywhere in the world.

## **With Synergy You Can Model All of Your Business**

transactions and information into customizable Websites, specifically configured to different departments, customers or functions. This individual and role-based access to corporate intelligence increases productivity, decreases errors and minimizes lost opportunities.



## **Exact Synergy Process Portal business benefits:**

- Integrate corporate content and application interfaces into practical business processes
- Allow user communities (customers, partners, vendors) to access and act on business transactions
- Automate teamwork and collaboration
- Provide business information in an intuitive format
- Increase productivity by automating tasks
- Standardize work environments with secure, 24/7 worldwide access

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## Standardized Individual Portal Environments

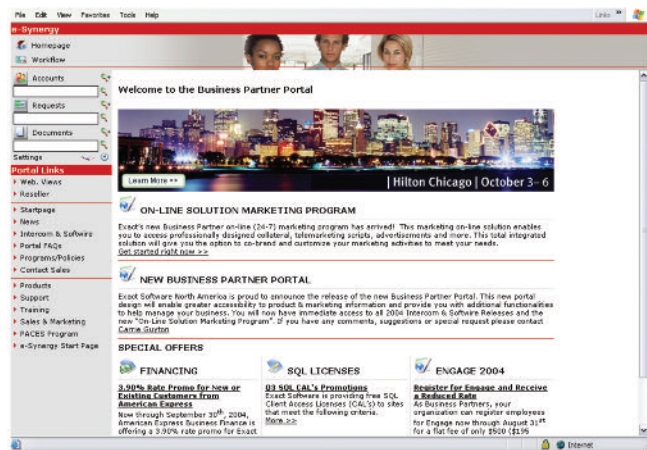
With standard entry points, one technology model and anywhere, anytime access, Synergy replaces the multiple tools needed that accomplish document organization, project management, asset tracking and workflow.

## Embedded Project Management

Every asset, task, employee, customer and document can be associated with projects in Synergy. With an incorporated knowledge database, Synergy by default eliminates redundant work, reduces overhead costs and provides management with a clearer view of project-employee relations.

## Knowledge Sharing in Real Time

Records management and document intelligence is available and visible through the Internet to employees, customers, vendors and partners, who are fully informed of what is happening in your company.



## Role-based and Security Definitions

Customizable roles can designate what employees and external resources may access. By defining individual or group roles, different people, departments and companies have access only to information and functions that are important to how they work with your company.

## Greater Self-Service and Management

By placing existing assets, documents and transactions in customized process portals, Synergy functions the way your organization operates and the way your people think; by giving users access to information and the ability to act on it, Synergy reduces the need for costly services or support, saving you both time and money.

By bringing together the people, processes and knowledge that matter most to your business, Synergy lets you create an accurate, up-to-the-moment view of your organization's personnel, finance, workflow, documents and asset information, enhancing decision-making, analysis, scenario planning, and ongoing management across your entire business. Your business can only get smarter with Synergy.

## What you can accomplish with the Synergy Process Portal technology:

- Construct unlimited portals based on how your company operates, with no Web-programming required
- Present corporate content based on individual security definitions
- Create secure login portals for employees, partners and customers
- Leverage Microsoft Office® tools to build Website styles, frames and layouts
- Control access to documents and information through secure, individual logins
- Customize source portals for fast access to information by different departments, business units, vendors, functions or what you choose to define

For more information about Synergy, please contact your Exact Software business partner or account representative today, or visit [www.exactamerica.com/synergy](http://www.exactamerica.com/synergy).